

Austin—Travis County Emergency Medical Services



EMS Chief





About Austin, TX

This vibrant and dynamic city tops numerous lists for business, entertainment, and quality of life. One of the country's most popular and culturally dynamic cities, Austin was ranked #1 by the Wallstreet Journal in 2020 as the Hottest Job Market in the USA. Austin was selected as the #1 Best Place to Live in the U.S. and #4 on the Best Places to Retire by U.S. News & World Report in 2019 and ranked in the top ten on Forbes list of America's Best Employers in 2017. In support of the LGBTQ people who live and work in Austin, in 2020 and the previous seven years, the City of Austin scored 100 points out of 100 on the Municipal Equality Index from the Human Rights Campaign.

Austin is a beacon of sustainability, social equity, and economic opportunity: where diversity and creativity are celebrated, where community needs and values are recognized, where leadership comes from its community members, and where the necessities of life are affordable and accessible to all.

Emerging as a player on the international scene, Austin is well known for its diverse events such as the Austin Marathon, Rodeo Austin, Austin Urban Music Festival, Blues on the Green, Austin Pride Festival, Austin Trail of Lights, SXSW, Austin City Limits, and Formula 1, and being home to companies such as Apple, Samsung, Dell, Oracle, IBM, Tesla, Google, and Ascension Seton Health. From the home of state government and institutions of higher education to the "Live Music Capital of the World" and its growth as a film center, Austin has gained worldwide attention as a hub for education, business, health, smart mobility, and sustainability. From its founding in 1835 through the year 2000, Austin's population roughly doubled every 20 years. Austin's population continues to increase, with more than 100 people moving to the Austin area daily.

The city offers a wide range of events, from music concerts, food festivals, and sports competitions to museum displays, exhibits, and family fun. Austin is also home to a wonderful ballet, world-class museums, one-of-a-kind shopping, and beautiful outdoor spaces. You can just as easily spend your morning paddling the lake as you can strolling through a celebrated history museum.

Located at the edge of the Texas Hill Country -- rolling terrain of limestone bluffs, springs, rivers, and lakes -- Austin's climate is ideal for year-round jogging, cycling, hiking on the city's many trails, or swimming at Barton Springs or one of the area's many other swimming holes. There are several excellent golf courses in the area, as well as opportunities for rowing, kayaking, canoeing, camping, rock climbing, disc golf, mountain biking, fishing, and more. Austin has something for everyone.

Austin City Government

The City of Austin is a progressive, full-service municipal organization operating under the Council-Manager form of government. Austin's mayor is elected from the city at large, and ten council members are elected from single-member districts. Terms of the mayor and council members are four years, and terms are staggered so that a general election is held every two years, with half the council being elected at each election. Term limits for the mayor and council members provide for two consecutive four-year terms. The City Council is responsible for the appointment of the City Manager, who is the Chief Administrative and Executive Officer of the City; the City Clerk, City Auditor, Municipal Court Judges, and the Municipal Court Clerk.

To learn more about the dynamic City of Austin, visit austintexas.gov.



Austin-Travis County EMS Department

The City of Austin's Emergency Medical Services Department provides 9-1-1 emergency medical response to the residents of Austin and Travis County, serving a population of over 2.2M individuals in a service region of over 1,039 square miles. While most of the assistance we give to the community is medical in nature, the smallest part of what we do involves truly time-critical life-threatening emergencies. Yet everything we do is about service: service to our patients, their families, and loved ones; service to our community; and service to the people who make up Austin-Travis County Emergency Medical Services.

Service is more than simply responding to calls. It is evaluating what we do so that we can improve our performance and meet new needs as they become apparent. Service is working with our community to help people better care for themselves and each other. It is taking care of our own people so they are better able to serve their patients and the community. Through this service, we have the opportunity to save the lives of some and change the lives of many.

The Position

Under general direction of the Assistant City Manager, the Emergency Medical Services Chief directs the strategic planning, leadership, and oversight of all operations of the Emergency Medical Services (EMS) Department.

Duties, Functions, and Responsibilities

Essential duties and functions pursuant to the Americans with Disabilities Act may include the following. Other related duties may be assigned.

- Provides leadership and directs preparation of the annual operating and capital budgets overseeing adherence to budget guidelines and controlling operations according to approved budgets.
- Organizes, develops, and provides direction to management personnel, maintaining an effective workforce.
- Establishes and evaluates short- and long-range goals and objectives, ensuring operational effectiveness of services.
- Directs the preparation of department proposals for generating and increasing revenues, establishing appropriate inventory control measures, and preparing and implementing public relation efforts and marketing campaigns.
- Develops partnerships with outside public and private organizations accessing resources and improving the efficiency of service delivery.
- Represents the department and provides written and oral presentations to Council, Commissioners Court, the media, regulatory bodies, and other stakeholders.
- Provides updates to City Management on status of and deviations from planned programs.
- Develops, makes recommendations, and provides updates to City Management on improvements and revisions in policies, procedures, operations, and programs, assuring maximum quality and effectiveness in the delivery of services.
- Ensures compliance with governmental rules and regulations.
- Prepares departmental working papers, activity reports, and fiscal documents.

Education and Experience

Qualified candidates will have a Bachelor's degree from an accredited college or university with major coursework in Public Affairs/Administration, Business Administration, Management, Public Health, Health Care Administration, or a related field, plus five (5) years of management experience in a 911-based EMS Transport Operation. Five (5) years' experience serving as an EMT-A or Paramedic as a member of an EMS Transport Operation is required. Graduation with a Master's degree from an accredited college or university in a related field may be substituted for two (2) years of the required experience. Experience may substitute for education up to the maximum of 4 years.

Required Licenses and Certifications

A Texas Department of State Health Services certification as an Advanced Emergency Medical Technician (A-EMT) or higher is required.

The Ideal Candidate

The ideal candidate should have extensive knowledge of EMS services and programs, program design, planning, training, licensing requirements and regulatory enforcement. Fiscal and budget management experience is essential.

The ideal candidate should possess visionary leadership and display excellent managerial ability, strategic planning, and decision-making skills. The ideal candidate must exhibit strong relationship-building skills with the City Management team, City Council, department directors, and throughout the City with diverse communities. This individual should have a genuine interest in actively participating in the community.

The ideal candidate should have the ability to use an equity lens and framework to create inclusive, diverse, and safe workspaces and programs. Effective communication, and strong collaboration, negotiation, and team-building skills are necessary for this individual to be successful; advanced written and oral communication skills are imperative.

The ability to make organizational changes that improve the operational effectiveness of the department is desired. This individual must adhere to the highest ethical and moral standards and display transparency in all deeds and actions.

Salary

The City of Austin offers a competitive salary commensurate with experience and extensive benefits, including a generous pension system. Relocation assistance will be available for a successful out of area candidate.

How to Apply

Interested applicants should forward a cover letter and resume for consideration by **October 06, 2021** to:

resumes@affionpublic.com

Reference: COAEMS

Affion Public
PO Box 794 Hershey, PA 17033
888.321.4922
www.affionpublic.com



Delivering Leaders.



The City of Austin is an Equal Employment Opportunity Employer.

Information submitted for consideration may be made available to the public in compliance with the Texas Open Records Act.